Searching for Global Players:

IT Systems Engineer (m/f/x)

MIC is leading worldwide in the automation of global customs and trade compliance processes. With our software solutions, we ensure safe and efficient customs clearance within the legal frameworks for more than 800 customers - like VW, Zalando, IKEA - on 6 continents.

Great opportunity for a technical generalist who sees the big picture and continuously strives for improving the system infrastructure on the one hand, and, who handles incidents successfully in a distributed cloud environment, on the other hand.

Your job
- Together with your colleagues from other teams and A1 Telekom you analyse and solve complex technical errors
- The automation of manual tasks to empower the product- and support-teams using our infrastructure and platform services are a central part of your job
- You make sure that the MIC-software is rightfully deployed in various customer environments and your are the internal contact person and escalation level for technical questions and problems
- Also, the Linux service configuration and implementation scripted solutions in Bash and Troubleshooting of Oracle and MariaDB databases (e.g., performance tuning) is in your daily business
- Incident management is in your DNA: Continuously developing service quality and robustness through root cause analysis after incidents, post-mortems, and constant improvement of our product's monitoring is a part of your role
- Take over "on call shifts" (including weekends) on a regular basis

Your skills and qualifications
- Completed education in IT (vocational high school, university, FH)
- Very good understanding of our MIC modules
- Very good skills in Oracle SQL and experience with the Oracle Database administration
- Good analytical skills and the drive to learn and develop continuously
- Confidence working in Unix/Linux environments and a good understanding of networks and infrastructure is beneficial

- Experience with operating distributed, Java-based software systems, a modern DevOps-focused toolset (e.g., Ansible, ELK) or Kubernetes is a plus in this position
- Fluent in English

We offer you
- Privately owned, stably growing company with HQ in Linz/Austria
- World market leader with 11 offices on 3 continents
- Cooperative, appreciative and respectful teamwork
- International context with multinational customers
- Professional on-boarding, MIC Academy training and individual career paths
- State-of-the-art work environment and approach: Scrum, Kanban, Pair-Programming, Coding Dojos, etc...

Compensation
We are legally required to mention the compensation for this position. We offer a minimum salary of € 45.000 gross/year (38,5 hours/week, no All-in contracts) plus an employee bonus and numerous other benefits. Of course, we are adapting the compensation according to your experience and qualification.

| Flexible hours | Further education | Cafeteria | Home Office | Company pension | Free parking | Health promotion |

Become an active part in the global trade world!
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Apply to:
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mic
managing international customs & trade compliance

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