DHF CustomsCloud
TechSpecs

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Welcome

DHF CustomsCloud is the online version of DHF Zolaris. Therefore, all services are provided by DHF and their partners. However, there are a few prerequisites.

Prerequisites

- Operating System
  - Microsoft Windows
    - Workstations: Windows XP or later
    - Terminal server: Windows 2003 or later
  - Apple iOS
    - iOS has to support the latest version of the Citrix receiver app
  - Android
    - Andoid has to support the latest version of the Citrix receiver app
- Internet Browser
  - Internet Explorer 8 or later
  - No browser required when using the Citrix receiver app for mobiles
- PDF Reader
  - Acrobat Reader 7 or later
  - Any other browser integrated PDF reader compatible to the acrobat software
- Citrix Client
  - Citrix receiver
    - The required version of this program depends on the OS and internet browser used. Updates of the Citrix receiver software are not included in the support.
  - Current version: Citrix receiver 4.1 or later
  - Free downloadable from vendor's homepage
  - The downloadable version of Citrix Receiver may require a customized setup, e.g. as follows:
    - CitrixReceiver.exe /silent ADDLOCAL="ReceiverInside,ICA_Client" ENABLE_SSON=no
- SSL Certs
  - Certs are downloaded from the official sites, no installation required.
- Security settings
  - The domains (including protocol) under 'Internet addresses (URLs)' have to be added to the 'trusted sites' section of the internet browser.
- Internet connection
  - Sufficient capacity and speed
  - The defined URLs have to be accessable
  - Ports used
    - SSL (443)

- http (80) (only used for download of pdf documents from docs.customscloud.dhf.at
- ICA-Client Ports
  - The ports listed below are published by Citrix. The required ports may change without prior notice, additional ports may be required at any time.
  - 1494 (application access)#+
  - 2598 (session reliability)
  - 8200 (GoTo Features) (optional)

Internet adresses (URLs)

o	Gateway:	https://customscloud.dhf.at
	(login and ASP Window)	http://customscloud.dhf.at
o	Docs:	http://docs.customscloud.dhf.at
o	Information and Support:	http://www.dhf.at
		https://www.bmf.gv.at

Additional information

Use of the DHF CustomsCloud requires a SLA. Please do not hesitate to get free access to our testing environments.